

Interskill recognizes that today's learners require flexible learning programs to meet the needs of the organizations they work for. This might mean that generic learning plans which incorporate e-Learning and assessments, are sufficient to provide learners with the skills and knowledge they require, with validation of this information being through IBM endorsed badges.

Organizations looking to elevate this learning to the next level, can access Interskill's Enhanced Learning Pathways, which provide coaching/mentoring tools that can be used in-house to bring organizational perspective to Interskill e-Learning content. Interskill labs are also an integral part of these Enhanced Learning Pathways as they provide the learner with hands-on exercises and scenarios in their own sandbox environment.



Interskill Learning Toolkit

e-Learning module
Today's Mainframe
45 mins


Each Learning Pathway consists of several Interskill e-Learning modules, which covers information about a specific aspect of the overall course. In this example, the module discusses what a mainframe is, personnel that interact with it, and how the user can build their mainframe knowledge.

Badge
Mainframe Specialist - IBM Mainframe Environment - Fundamentals



IBM Digital badges are award for successful completion of Interskill e-Learning courses.

Coaching/Mentoring Session
Our Data Center Structure



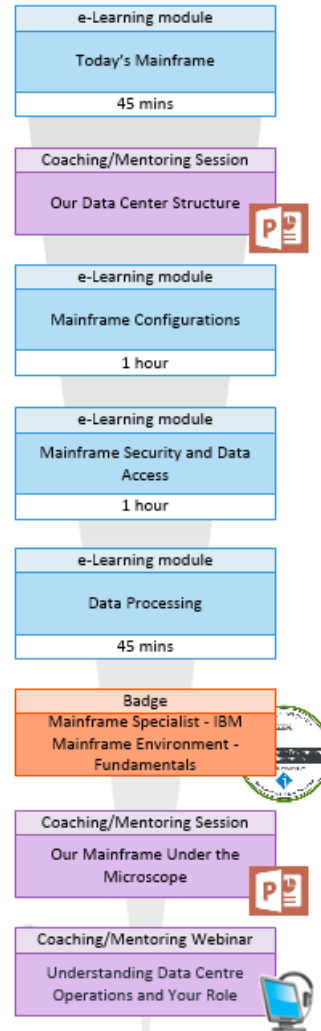
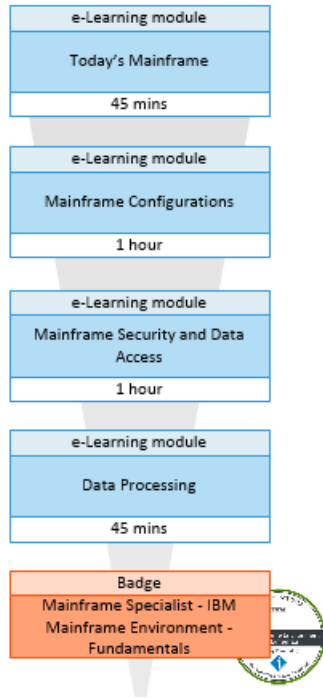
Interskill provides in-house PowerPoint presentations that can be used to expand on content covered in Interskill modules. These templates allow coaches or mentors to impart specific organizational details relating to Interskill content, to the learner. In the case of the session shown here, it allows the presenter to describe how the organizations data center environment has evolved and the people responsible for managing it.

These items appear in the Enhanced Learning Pathways.

Learning Pathway

Enhanced Learning Pathway

Introduction to the IBM Enterprise Environment



The **“Our Data Center Structure”** Coaching/Mentoring Session is a PowerPoint module that allows you to provide organization specific information relating to your data center environment. This includes the history and current structure of your Data Center including a virtual tour, and details of the functional groups working in this environment. Notes are provided with each slide explaining the information your presenter needs to discuss.

The **“Our Mainframe Under the Microscope”** Coaching/Mentoring Session is a PowerPoint module that allows you to discuss the specific hardware and software that comprises your Data Center. It also describes scenarios when resources such as memory, storage and processors fail or become exhausted. Finally, details on enabling access to data are provided and the steps used to ensure it is adequately secured.

The **“Understanding Data Center Operations and Your Role”** Coaching/Mentoring Webinar that appears at the end of this pathway utilizes the technical expertise within your own organization, to impart important Data Center policy and procedural knowledge required by your learners. The Webinar format allows the learner to interact with the presenter with various scenarios associated with physical and data security, and the individual and team role they play in disaster recovery situations. It also looks at the direction that the Data Center is heading and throughout the session allows learners to comment and discuss details of content covered throughout this learning pathway.

Webinar Basics

Even if you have never run any training, the 7 steps provided below will provide you with the confidence to run a successful Webinar, using your organizations preferred Webinar solution.

- Step 1** You need to schedule and promote the Webinar (your HR personnel may be a good resource here). There also needs to be a process in place where learners undertaking the learning pathway, can notify when they have completed the learning pre-requisites, so that you know that they are ready to go.
- Step 2** You should become familiar with the Webinar product and the tools used for incorporating PowerPoint presentations, mainframe related JCL sessions or associated screen grabs, and audio and video interactions. If you have not run a Webinar previously, then you should practice talking, recording, switching between slides and browsers and handing control to those attending the seminar.
- Step 3** You should send an email to those that are attending the Webinar, firstly to remind them of when it is being run, but also to find out whether they have any questions or specific information they would like covered/clarified throughout the Webinar.
- Step 4** Customize the content of the Webinar PowerPoint presentation/s. These have been designed to cover technical points and provide periods of interaction between the presenter and the learner (the length of each Webinar is approximately 60 minutes). The content is also designed to put the presenter in the shoes of the learner.
- Step 5** Before the live event you need to rehearse the content.
- Step 6** When the Webinar begins, welcome each attendee, just as you would in a classroom environment (if the numbers permit) and remember to be engaging and sound confident. Make sure that you press the Record button before start also!
- Step 7** On completion, thank them for attending and describe to them their next step in the learning process. Follow this up the next day with an email link to the recorded Webinar.

