

CICS Introduction Learning Pathway

Quickly and effortlessly produce Webinars and in-house classes on advanced Mainframe topics specific to your system using these simply populated, Interskill Learning's courseware-mapped presentation templates for each major Mainframe curriculum.



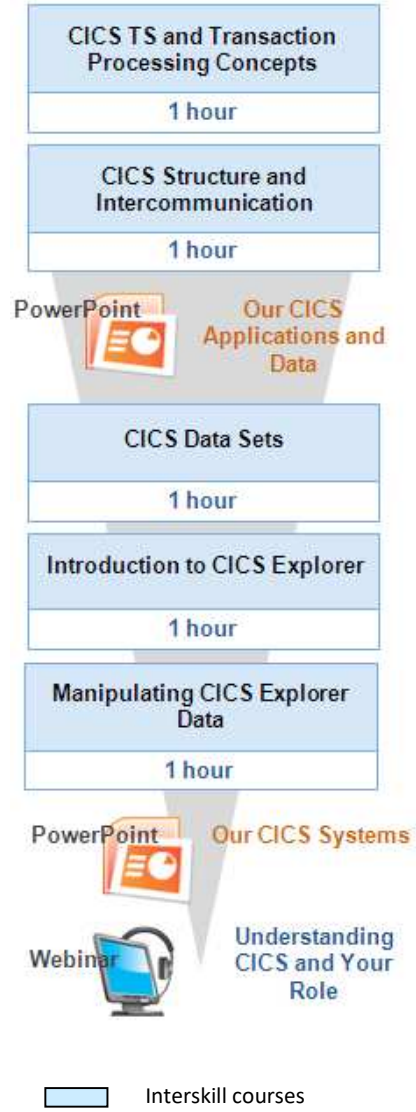
= Effective
Organizational
Learning

Interskill Learning's Mainframe Presenter Series is designed to extend the learning capabilities of its e-learning curricula, by incorporating your organization's standards, best practice, and product configuration into your student's overall learning requirements. In the case of CICS, it takes these learning interventions and wraps your standards, procedures and processes around it, creating a more valuable organizational-specific, learning plan for your Data Center staff.

Interskill Learning's walk-through PowerPoint templates can be used by your IT specialists to capture your organization's knowledge and transform it into technical presentations and Webinars to provide timely, and relevant information throughout your student's training. Interskill Learning's Mainframe Presenter Series provides you with these benefits:

- It is an extensive, ongoing resource of training relevant to your organization's systems.
- Students receive feedback, interactivity, and direct, personal links to mentoring opportunities.
- Minimal development time or effort is needed, to provide a valuable training resource.
- Being able to create this material quickly, stretches your training budget much, much further!

CICS Introduction - Learning Pathway



The **CICS Introduction - Learning Pathway** incorporates existing generic e-learning in the form of Datatraining course modules, with the details of your systems environment, and the standards and practices used by your organization.

The **Our CICS Applications and Data** PowerPoint module appearing in the pathway is to be used by your own presenter, and contains templates describing the applications and business units that rely on CICS applications and data. This includes the availability requirements, z/OS systems where CICS runs, and an overview of other computer systems that communicate with CICS. Notes are provided with each slide explaining what your presenter needs to customize, and what information should be discussed in the audio component.

The **Our CICS Systems** PowerPoint module covers the CICS structure and organization. It includes information on the type and setup of CICS subsystems and supporting regions.

The **Understanding CICS and Your Role** PowerPoint module that appears at the end of the pathway is to be used in a Webinar environment and uses the expertise within own organization to impart information about the CICS issues, priorities and support personnel required by your learners. The Webinar format allows the learner to interact with the presenter with various scenarios associated with CICS, and the individual and team role they play in developing and supporting CICS solutions. It also looks at priorities and current and future CICS projects currently underway in your organization.

Webinar Basics

Even if you have never run any training, the 7 steps provided below will provide you with the confidence to run a successful Webinar, using your organizations preferred Webinar solution.

- Step 1** You need to schedule and promote the Webinar (your HR personnel may be a good resource here). There also needs to be a process in place where learners undertaking the learning pathway, can notify when they have completed the learning pre-requisites, so that you know that they are ready to go.
- Step 2** You should become familiar with the Webinar product and the tools used for incorporating PowerPoint presentations, mainframe related JCL sessions or associated screen grabs, and audio and video interactions. If you have not run a Webinar previously, then you should practice talking, recording, switching between slides and browsers and handing control to those attending the seminar.
- Step 3** You should send an email to those that are attending the Webinar, firstly to remind them of when it is being run, but also to find out whether they have any questions or specific information they would like covered/clarified throughout the Webinar.
- Step 4** Customize the content of the Webinar PowerPoint presentation/s. These have been designed to cover technical points and provide periods of interaction between the presenter and the learner (the length of each Webinar is approximately 60 minutes). The content is also designed to put the presenter in the shoes of the learner.
- Step 5** Before the live event you need to rehearse the content.
- Step 6** When the Webinar begins, welcome each attendee, just as you would in a classroom environment (if the numbers permit) and remember to be engaging and sound confident. Make sure that you press the Record button before start also!
- Step 7** On completion, thank them for attending and describe to them their next step in the learning process. Follow this up the next day with an email link to the recorded Webinar.

