

Introduction to the IBM Enterprise Environment Learning Pathway

Quickly and effortlessly produce Webinars and in-house classes on advanced Mainframe topics specific to your system using these simply populated, Interskill Learning's courseware-mapped presentation templates for each major Mainframe curriculum.



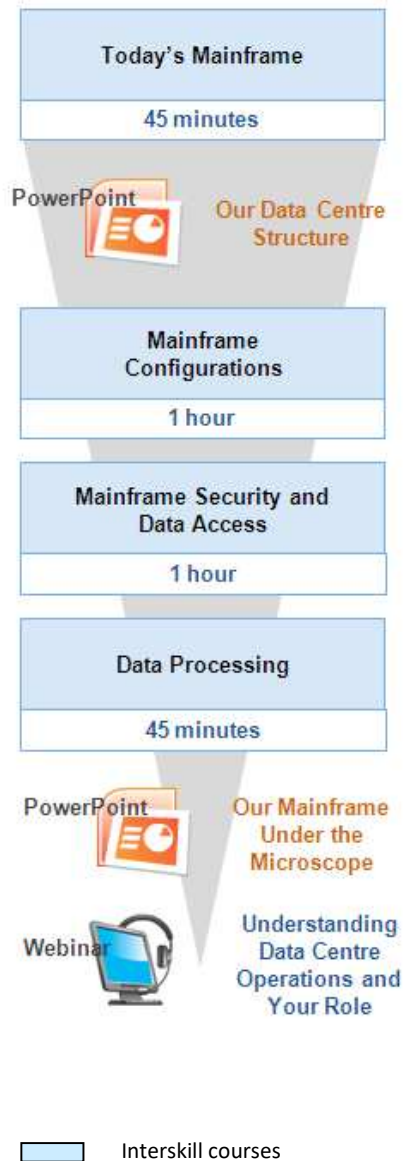
= Effective
Organizational
Learning

Interskill Learning's Mainframe Presenter Series is designed to extend the learning capabilities of its e-learning curricula, by incorporating your organization's standards, best practice, and product configuration into your student's overall learning requirements. In relation to this learning pathway, it takes these learning interventions and wraps your data center environment around it, providing the learner with an understanding of their role within the data center.

Interskill Learning's walk-through PowerPoint templates can be used by your IT specialists to capture your organization's knowledge and transform it into technical presentations and Webinars to provide timely, and relevant information throughout your student's training. Interskill Learning's Mainframe Presenter Series provides you with these benefits:

- It is an extensive, ongoing resource of training relevant to your organization's systems.
- Students receive feedback, interactivity, and direct, personal links to mentoring opportunities.
- Minimal development time or effort is needed, to provide a valuable training resource.
- Being able to create this material quickly, stretches your training budget much, much further!

Introduction to the IBM Enterprise Environment - Learning Pathway



The **Introduction to the IBM Enterprise Environment - Learning Pathway** incorporates existing e-learning in the form of Datatraining course modules, with the details of your Data Center structure, and the standards and practices used by your organization.

The **Our Data Center Structure** PowerPoint module appearing in the pathway is to be used by your own presenter, and contains templates describing the type of organization specific information that needs to be provided to learners. This includes the history and current structure of your Data Center including a virtual tour, and details of the functional groups working in this environment. Notes are provided with each slide explaining the information your presenter needs to discuss.

The second PowerPoint presentation **Our Mainframe Under the Microscope** is to be used to present the specific hardware and software that comprises your Data Center. It also describes scenarios when resources such as memory, storage and processors fail or become exhausted. Finally, details on enabling access to data are provided and the steps used to ensure it is adequately secured.

The **Understanding Data Center Operations and Your Role** PowerPoint presentation is to be used in a Webinar environment and utilizes the expertise within your own organization, to impart important Data Center policy and procedural knowledge required by your learners. The Webinar format allows the learner to interact with the presenter with various scenarios associated with physical and data security, and the individual and team role they play in disaster recovery situations. It also looks at the direction that the Data Center is heading and throughout the session allows learners to comment and discuss details of content covered throughout this learning pathway.

Webinar Basics

Even if you have never run any training, the 7 steps provided below will provide you with the confidence to run a successful Webinar, using your organizations preferred Webinar solution.

- Step 1** You need to schedule and promote the Webinar (your HR personnel may be a good resource here). There also needs to be a process in place where learners undertaking the learning pathway, can notify when they have completed the learning pre-requisites, so that you know that they are ready to go.
- Step 2** You should become familiar with the Webinar product and the tools used for incorporating PowerPoint presentations, mainframe related JCL sessions or associated screen grabs, and audio and video interactions. If you have not run a Webinar previously, then you should practice talking, recording, switching between slides and browsers and handing control to those attending the seminar.
- Step 3** You should send an email to those that are attending the Webinar, firstly to remind them of when it is being run, but also to find out whether they have any questions or specific information they would like covered/clarified throughout the Webinar.
- Step 4** Customize the content of the Webinar PowerPoint presentation/s. These have been designed to cover technical points and provide periods of interaction between the presenter and the learner (the length of each Webinar is approximately 60 minutes). The content is also designed to put the presenter in the shoes of the learner.
- Step 5** Before the live event you need to rehearse the content.
- Step 6** When the Webinar begins, welcome each attendee, just as you would in a classroom environment (if the numbers permit) and remember to be engaging and sound confident. Make sure that you press the Record button before start also!
- Step 7** On completion, thank them for attending and describe to them their next step in the learning process. Follow this up the next day with an email link to the recorded Webinar.

