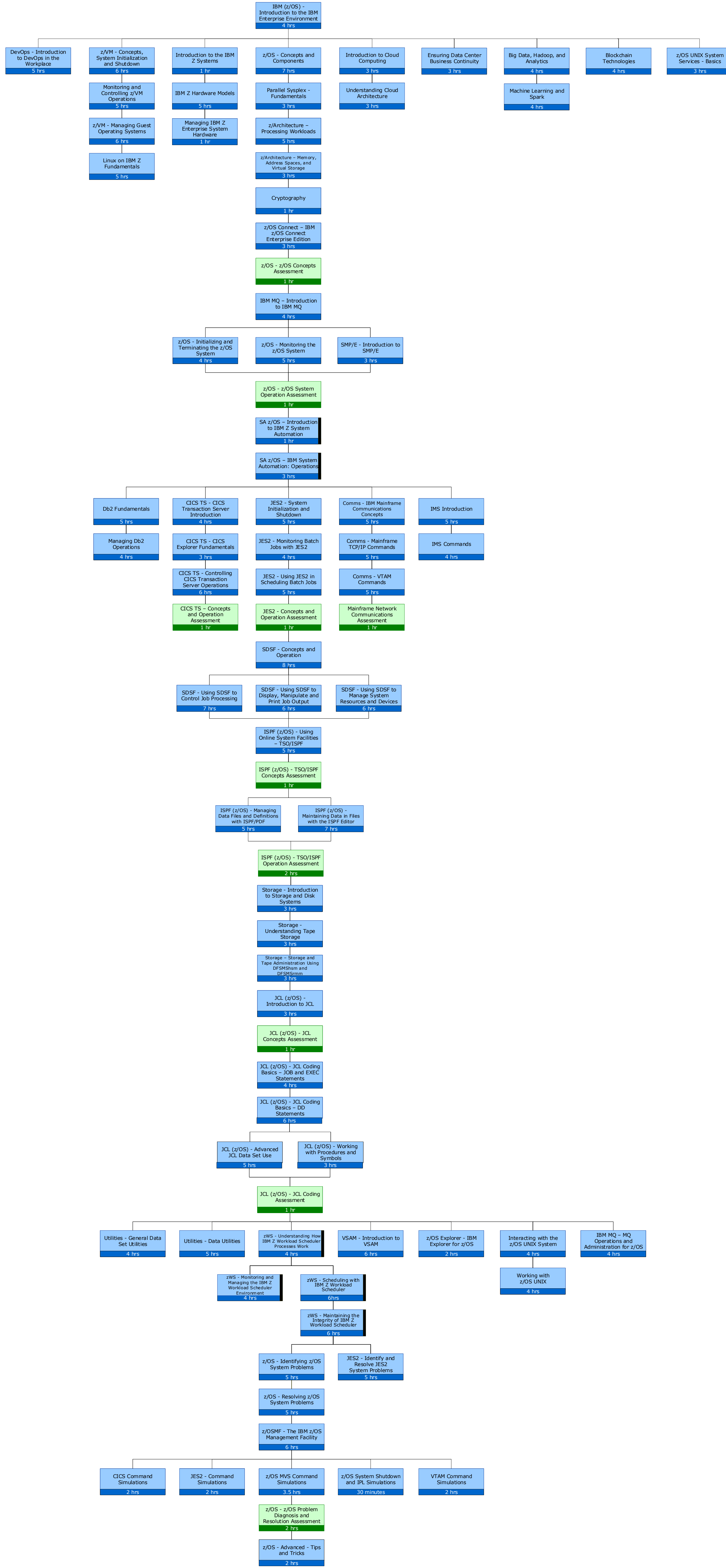


The computer operator provides first-level support for any problems associated with system, batch, or online activity. The duties of this position are:

- Powering the computer system up and down
- Monitoring the system console for any error messages and responding to simple requests
- Monitoring the processing of batch jobs and resolving simple JCL or job processing problems
- Identifying and resolving general network problems
- Responding to tape or cartridge requests and performing recovery action if required

Approximate number of training hours - 325

This Learning Plan represents an industry standard education plan for this job role. Please note that the equivalent job role at your organization may use different software applications or require greater or lesser levels of expertise in any area. Please check our site regularly to see what new or updated courses have been added to this plan!



Interskill e-Learning Courses
 Interskill Skills Assessments
 Indicates that courses on similar products are available, and can be substituted

Note: Interskill e-Learning Courses cover all the main topics tested in the Assessments. Prior to completing each Assessment it is recommended that you obtain additional practical experience, or on-the-job training in the areas relevant to the Assessment topic.